

## **Document: 004. Introduction to Norfolk's VCSE Sector Factsheet**

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**Document Owner:** Locality Manager (West)

# **Norfolk's Voluntary Community and Social Enterprise Sector**

Community Action Norfolk aim to be a one-stop-shop for Norfolk's VCSE (Voluntary, Community and Social Enterprise) Sector, and as a group that is new to us (or new to the sector entirely) we produced this introduction to Norfolk's VCSE landscape to help you make the right connections at the right time. Please contact us if you would like any further information; [office@communityactionnorfolk.org.uk](mailto:office@communityactionnorfolk.org.uk) or 01362 698216.

## **Key VCSE Networks and Meetings**

- **West Norfolk VCSE Hub**  
A six-weekly meeting for voluntary sector organisations in West Norfolk. Each meeting has a topic, with relevant speakers giving a brief chat about it, sharing best practice and answering queries. Attendees also provide updates on their services and raise awareness of issues in the area. The Hub also circulates updates and information between meetings. For more information email [jackie.cushing@communityactionnorfolk.org.uk](mailto:jackie.cushing@communityactionnorfolk.org.uk)
- **West Norfolk Virtual Community Forum**  
West Norfolk Virtual Community Forum provides an opportunity for organisations such as VCSEs and local public services in West Norfolk to share updates and information about the services they provide and meet other organisations in the area. To request a link to the meeting please email Kerry Lingwood [Kerry.Lingwood@norfolk.gov.uk](mailto:Kerry.Lingwood@norfolk.gov.uk)
- **Norfolk VCSE Stakeholder Group**  
Monthly meetings providing an opportunity for VCSE organisations to discuss the latest developments that are likely to impact VCSE organisations in Norfolk and

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provide an opportunity to discuss collective issues. For more information, please email [tasha.higgins@communityactionnorfolk.org.uk](mailto:tasha.higgins@communityactionnorfolk.org.uk)

- **Sector Leadership Group (SLG)**

The SLG is a group of elected and appointed members representing different areas of the VCSE sector, who come together to inform and influence local policy and decision making with statutory sector partners like the NHS and the County Council. They regularly invite comments and input from the sector to ensure their voice is truly representative. For more information please visit:

[www.communityactionnorfolk.org.uk/sites/content/norfolk-vcse-sector-leadership-group](http://www.communityactionnorfolk.org.uk/sites/content/norfolk-vcse-sector-leadership-group) NB: the format and role of the SLG's is currently in the process of evolving in line with new contractual arrangements.

- **Mental Health Providers Forum**

A supportive creative space with a focus on partnerships and collaboration, working alongside Norfolk County Council, Norfolk and Suffolk NHS Foundation Trust and Norfolk and Waveney Clinical Commissioning Group colleagues to support the shared vision of providing high quality mental health services across Norfolk and Waveney. For more information please email: [julie-marks@together-uk.org](mailto:julie-marks@together-uk.org)

- **Voluntary Sector Forum (Children, Young People and Families)**

A forum for voluntary sector organisations that provide services to children, young people and their families in Norfolk. The Forum provides a means for two-way engagement between our sector and statutory partners. It is also an effective mechanism for members to raise key issues that impact on our sector and those we represent. For more information please visit:

<https://www.momentumnorfolk.org.uk/partner-services/voluntary-sector-forum/>

- **Voluntary Sector Health and Social Care Assembly**

An opportunity for voluntary and community sector groups to play a greater role in the future design & delivery of health and social care services in Norfolk & Waveney. All constituted groups based in and/or operating in Norfolk and Waveney are invited to be part of the Assembly. For more information please visit:

<https://vcseassemblynandw.org.uk/>

## Newsletters and Information

- **Working Together (CAN and Voluntary Norfolk in partnership)**

We produce the following newsletters:

1. The Sector News (Monthly) - Keeping you up to date with the latest policy, resources, and engagement opportunities.
2. The Funding News (Monthly) - Showcasing the latest funds and funding events.
3. Jobs News (every 2 weeks) - Promoting the latest vacancies.

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This is one of a series of factsheets produced by Community Action Norfolk for voluntary and community groups. If you would like some more support or to receive some of our other factsheets please contact the Development Team on 01362 698216.



4. Training and Events (Every 6 to 8 weeks) - Includes the latest training opportunities and events.

To sign up to any of these please email us on [office@communityactionnorfolk.org.uk](mailto:office@communityactionnorfolk.org.uk)

- **Norfolk County Council Development Worker Team Updates**

A variety of updates are available from Norfolk County Council's Development Worker Team. For more information please email:

[development.worker.team.norfolk.county.council@notifications.service.gov.uk](mailto:development.worker.team.norfolk.county.council@notifications.service.gov.uk)

- **Norfolk Community Foundation**

Regular updates about Norfolk Community Foundations funds and news. For more information please email: [shinebrighter@norfolkfoundation.com](mailto:shinebrighter@norfolkfoundation.com)

## How we help

We aim to be a one-stop shop for Norfolk's VCSE organisations, and offer support with things like:

- Funding searches, proof-reading bids, and providing information and advice around planning for fundraising.
- Answering governance queries – this can be anything from helping you to understand your governing document, making alterations to your governing document, or advising on Trustee types and their responsibilities.
- Finding the right legal structure. We can provide unbiased advice about what structure would be best for an organisation, as well as how to adopt that structure.
- Training including (but not limited to): Trustee Training, Foundations of Funding, Consultation and Engagement, Data protection and cybersecurity, and Safeguarding.
- We provide our members with model policies and procedures, and ACRE's Village Hall Information Sheets covering a wide range of topics such as health and safety, accessibility, children, and young people and much more.
- Project and organisation development support through bespoke workshops, organisational Healthchecks, Trustee Audits, and more.

If you have a query or would like to find out more about a particular area of support, please contact us on: [office@communityactionnorfolk.org.uk](mailto:office@communityactionnorfolk.org.uk) or 01362 698216, and one of our helpful Development Team will contact you.

## Key Contacts

We've listed some key contacts here, by theme. This list is by no means exhaustive but should give you some places to start if you are looking for a particular contact. For organisations in West Norfolk, our Locality Manager, Jackie, is available to facilitate

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relationships and linking organisations. Please contact her for more information on [Jackie.cushing@communityactionnorfolk.org.uk](mailto:Jackie.cushing@communityactionnorfolk.org.uk) or call 01362 698216.

<p><b>VCSE Support</b></p> <ul style="list-style-type: none"> <li>CAN - <a href="https://www.communityactionnorfolk.org.uk/sites/">https://www.communityactionnorfolk.org.uk/sites/</a></li> <li>Voluntary Norfolk - <a href="https://www.voluntarynorfolk.org.uk/">https://www.voluntarynorfolk.org.uk/</a></li> </ul>	<p><b>Directories of Services / Activities</b></p> <ul style="list-style-type: none"> <li>Active Norfolk <a href="https://www.activenorfolk.org/public/get-active/activity-finder/">https://www.activenorfolk.org/public/get-active/activity-finder/</a></li> <li>Lily (West Norfolk)- <a href="http://asklily.org.uk/kb5/westnorfolk/cd/home.page">http://asklily.org.uk/kb5/westnorfolk/cd/home.page</a></li> <li>NCAN - <a href="https://norfolkcan.org.uk/directory/">https://norfolkcan.org.uk/directory/</a></li> <li>Norfolk Community Directory - <a href="https://communitydirectory.norfolk.gov.uk/">https://communitydirectory.norfolk.gov.uk/</a></li> </ul>
<p><b>Funding Support</b></p> <ul style="list-style-type: none"> <li>CAN - <a href="https://www.communityactionnorfolk.org.uk/sites/">https://www.communityactionnorfolk.org.uk/sites/</a></li> <li>New Anglia Local Enterprise Partnership - <a href="https://newanglia.co.uk/">https://newanglia.co.uk/</a></li> <li>New Anglia Social Investment Partnership - <a href="https://www.communityactionsuffolk.org.uk/the-new-anglia-social-investment-partnership/">https://www.communityactionsuffolk.org.uk/the-new-anglia-social-investment-partnership/</a></li> <li>Norfolk Community Foundation - <a href="https://www.norfolkfoundation.com/">https://www.norfolkfoundation.com/</a></li> </ul>	<p><b>Safeguarding</b></p> <ul style="list-style-type: none"> <li>Norfolk Safeguarding Adults Board - <a href="https://www.norfolksafeguardingadultsboard.info/">https://www.norfolksafeguardingadultsboard.info/</a></li> <li>Norfolk Safeguarding Children Partnership - <a href="https://www.norfolkscsb.org/">https://www.norfolkscsb.org/</a></li> </ul>
<p><b>Adults and Older People</b></p> <ul style="list-style-type: none"> <li>Adult Social Services - <a href="https://www.norfolk.gov.uk/care-support-and-health">https://www.norfolk.gov.uk/care-support-and-health</a></li> <li>Age UK Norfolk - <a href="https://www.ageuk.org.uk/norfolk/">https://www.ageuk.org.uk/norfolk/</a></li> <li>Norfolk Older Person's Strategic Partnership - <a href="http://www.norfolkolderpeoplespartnership.co.uk/">http://www.norfolkolderpeoplespartnership.co.uk/</a></li> </ul>	<p><b>Children, Young People, and Families</b></p> <ul style="list-style-type: none"> <li>Children's Services - <a href="https://www.norfolk.gov.uk/children-and-families">https://www.norfolk.gov.uk/children-and-families</a></li> <li>Early Childhood and Families Service - <a href="https://www.norfolk.gov.uk/children-and-families/early-childhood-and-family-service">https://www.norfolk.gov.uk/children-and-families/early-childhood-and-family-service</a></li> </ul>

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	<ul style="list-style-type: none"> <li>• Momentum (Norfolk) - <a href="https://www.momentumnorfolk.org.uk">https://www.momentumnorfolk.org.uk</a></li> </ul>
<b>Councils</b> <ul style="list-style-type: none"> <li>• Borough Council of King's Lynn and West Norfolk - <a href="https://www.west-norfolk.gov.uk">https://www.west-norfolk.gov.uk</a></li> <li>• Breckland District Council - <a href="https://www.breckland.gov.uk">https://www.breckland.gov.uk</a></li> <li>• Broadland and South Norfolk District Councils - <a href="https://www.southnorfolkandbroadland.gov.uk">https://www.southnorfolkandbroadland.gov.uk</a></li> <li>• Great Yarmouth Borough Council - <a href="https://www.great-yarmouth.gov.uk">https://www.great-yarmouth.gov.uk</a></li> <li>• North Norfolk District Council - <a href="https://www.north-norfolk.gov.uk">https://www.north-norfolk.gov.uk</a></li> <li>• Norwich City Council - <a href="https://www.norwich.gov.uk">https://www.norwich.gov.uk</a></li> <li>• Norfolk Association of Local Councils - <a href="https://www.norfolkalc.gov.uk">https://www.norfolkalc.gov.uk</a></li> <li>• Norfolk County Council - <a href="https://www.norfolk.gov.uk">https://www.norfolk.gov.uk</a></li> </ul>	<b>Health</b> <ul style="list-style-type: none"> <li>• Healthwatch Norfolk - <a href="https://healthwatchnorfolk.co.uk">https://healthwatchnorfolk.co.uk</a></li> <li>• Norfolk and Waveney Clinical Commissioning Group - <a href="https://www.norfolkandwaveneyccg.nhs.uk">https://www.norfolkandwaveneyccg.nhs.uk</a></li> <li>• Norfolk and Waveney Health and Care Partnership - <a href="https://www.norfolkandwaveneypartnership.org.uk">https://www.norfolkandwaveneypartnership.org.uk</a></li> <li>• PCNs?</li> </ul>
<b>Mental Health</b> <ul style="list-style-type: none"> <li>• Norfolk and Suffolk NHS Foundation Trust - <a href="https://www.nsft.nhs.uk">https://www.nsft.nhs.uk</a></li> <li>• Norfolk and Waveney Mind - <a href="https://www.norfolkandwaveneymind.org.uk">https://www.norfolkandwaveneymind.org.uk</a></li> <li>• The Wellbeing Service - <a href="https://www.wellbeingnands.co.uk/norfolk">https://www.wellbeingnands.co.uk/norfolk</a></li> </ul>	<b>Volunteering</b> <ul style="list-style-type: none"> <li>• Do-It - <a href="https://doit.life/">https://doit.life/</a></li> <li>• Voluntary Norfolk - <a href="https://www.voluntarynorfolk.org.uk">https://www.voluntarynorfolk.org.uk</a></li> <li>• Volunteering Matters - <a href="https://volunteeringmatters.org.uk">https://volunteeringmatters.org.uk</a></li> </ul>

**For resources, ideas and useful information please contact Community Action Norfolk on 01362 698216 or email [office@communityactionnorfolk.org.uk](mailto:office@communityactionnorfolk.org.uk)**

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